Get Back! You Don't Know Me Like That:

The Social Mediation of Fact Checking Interventions in Twitter Conversations

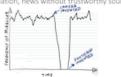
Aniko Hannak[†] Drew Margolin[‡] Brian Keegan[†] Ingmar Weber[§]
[†]Northeastern University [†]Cornell University [§]Qatar Computing Research Institute

Motivation

False rumor, misinformation are important issues of public concern

Fast information spread due to new communication technologies

Lots of misinformation, news without trustworthy sources



Interventions to correct misinformation does not change attitudes Nyhan & Reifler. 2010: Garrett. 2011

Misinformation is "sticky" - consistency with attitudes, beliefs Ecker, Lewandowsky, & Tang, 2010

Fact-checks from friends more likely to be worthy of consideration Garrett, Nisbet, & Lynch, 2013

Example

Fact-checking intervention in an online conversation



Research Questions

Q1: Who snopes whom?

How does status of snopers & snopees vary across relationships?

Q2: Do snopes matter?

Do people respond to being snoped? Does it eventually change their minds?

Q3: Where do snopes happen?

Do they occur within or between subcommunities? What does the structural contexts of snoping reveal?

Data and Methods

Fact-checking events

Twitter gardenhose archive data from Jan 2012 – Aug 2013 Contains link to: Snopes.com, Politifact.com, Factcheck.org Conversational: Snoper replies to snopee's tweet Final: ~1600 fact-checking interventions

Tweeting history

History of Snopers and Snopees using public Twitter API Up to 3200 tweets per user

Social Network

Follower information of all Snopees and Snopers (up to 5000) Post-hoc directed follower network Snopers and Snopees

Categorizing tweets

Use Crowdflower workers to label snoping tweets based on: Intent: correcting facts, joke, supporting snopee's view, etc On-going conversation vs out-of-the-blue (was the snoper @mentioned before fact-check?)

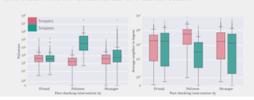
Terminology



Results

Fact-checks by friends and strangers involve snopers and snopees with similar audience sizes

Fact-checks by followers are directed at "elite" users, but there are significant differences in the indirect audiences for these corrections

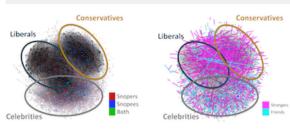


Snopes by friends trigger 3x more replies from snopee than snopes by		Mentioned After	Not mentioned After	
	Friend	2.9%	97.1%	
followers or snopes by strangers	Follower	12.0%	88.0%	
	Stranger	4.2%	95.8%	
Most snopes from strangers are challenge		S, Challenges		
but fewer from friends are challenges		Friend	65.8%	
		Follower	72.0%	

Stranger

85.0%

Friends more likely (45%) to reply to friends challenges than friends' general messages (25%)



Snopes occur in highly polarized network context

Stranger snopes occur between political camps \Rightarrow "partisan sniping" Friend snopes occur mostly within "celebrity" cluster \Rightarrow No policing of misinformation within affinity groups